

no-reply@platform.quilter.com

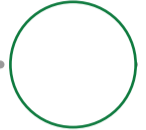
To



Discuss paperless with your adviser



Complete your online activation



Enjoy your online benefits

Dear Mr A Jones

Complete your paperless set up by activating today

Your adviser Joe Bloggs has let us know that you would like to go paperless, and access your documents online. We've set up your account for you, and your documents are ready and waiting in your online library. All you need to do is simply **activate your account today**.

Until you activate, you won't be able to access the paperless documents you requested.

What are the benefits of going online?

Over 100,000 customers are already viewing their investments online, in the same way they do for online banking. Customers who use our online service like the fact that they can:



See how their money is performing



See all their savings in one place



Go paperless to reduce unnecessary admin

What do I need to do?

To make sure you don't miss out on the benefits of going online, simply **activate your account today**.

It takes most customers less than 7 minutes.

Activate now in 3 steps:

- 1. **Prepare** - you'll need either your driving license number, passport number or electricity bill. You don't have to scan or send us any documents
- 2. **Activate** - click the button below to get started, or visit platform.quilter.com/activate
- 3. **Verify** - secure your account using your mobile or landline number



Activate your account now

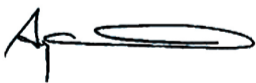
Activating couldn't be easier, and if you need some extra help, our **user guide** talks you through it step-by-step.

My next steps

Once you've activated your account, you'll receive an email from us to let you know whenever you have new documents available to view online. If you don't activate your online account, we won't be able to give you access to all your online benefits. This will also mean we have to switch paperless off, and you will go back to receiving all communications and investment paperwork in the post instead.

If you have recently activated your online account, thank you and there's nothing else you need to do.

Kind regards



Anthony Scammell
UK Operations Director

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